



United Software Associates
Best Minds Together®



United Software Associates helps customers to focus on their core competencies by offering Application Management Solutions that are designed around their needs.

Our Strength:

We have achieved recognition as a stable and responsive application management company with many of our clients. We build relationships on the principles of integrity and trust and dedicated to creating values for customers.

Our Solution

Our application management services will help you focus on your core strengths and help you leverage our capabilities and cost base. We will dedicate a portion of our resources for the application outsourced to us and deploy our proven expertise and methodology to complete your IT projects on time.

Our Approach

Our for selective application outsourcing, builds on your core competencies in variety of platforms. We permit the customer to select the applications best-suited to remain managed in-house, while still benefitting from our expertise and outsourced availability.

We have developed methodologies, processes and tools to effectively integrate and execute our engagements.

- Our “Knowledge transfer” process migrates the necessary data and knowledge to our team to coordinate execution effectively with a customer’s organization. A Global Software Development Model enables us to bring the world’s best talent together and execute a 24-hour workday with teams in contrasting time zones.
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Our operating principles

- LEVERAGE GLOBAL SOFTWARE DEVELOPMENT MODEL
- FOCUS ON CONSULTING SERVICES
- MAINTAIN "CUSTOMERS FOREVER" PHILOSOPHY
- ATTRACT AND RETAIN HIGHLY SKILLED PEOPLE

Our values

- BUILD AND PROVIDE ACCESS TO OUR "KNOWLEDGE BASE"
- A RELATIONSHIP THAT ROWS WITH YOUR NEEDS.





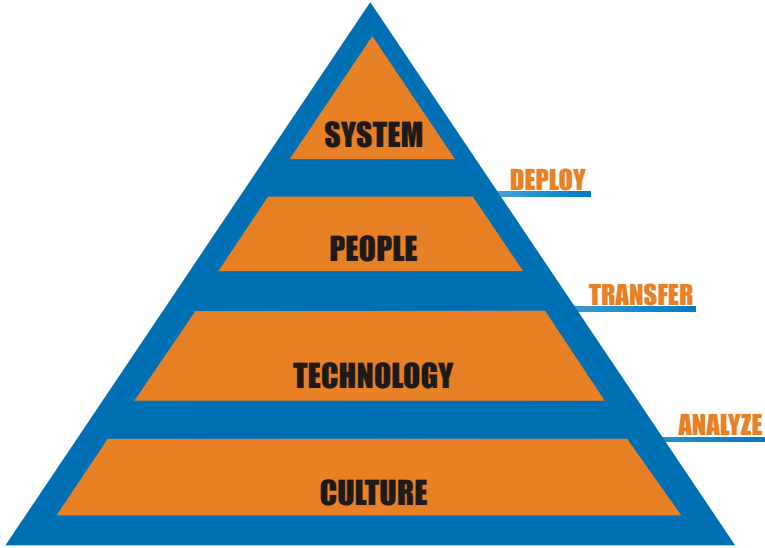
The Knowledge Transfer Process and our Global Software Development Model allows us to bring the people to the work or bring the work to the people.

knowledge transfer

We utilize a transition methodology, called, Knowledge Transfer, which provides a systematic approach for transferring application development and application maintenance responsibilities from the customer to us.

The first phase is to properly analyze for the knowledge capital transfer. The second phase is the actual transition and transfer of knowledge capital to our team. The final phase is to deploy our team into full responsibility and accountability for the applications and release your team for other priority projects.

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KNOWLEDGE TRANSFER METHODOLOGY

A SYSTEMATIC APPROACH FOR TRANSFERRING APPLICATION DEVELOPMENT AND APPLICATION MAINTENANCE RESPONSIBILITIES FROM CUSTOMER TO US.

Global Software Development Model

Because providing Application Management Services typically involves close participation in the IT strategy of a customer's organization, we adjust the manner in which we deliver these services to meet the specific needs of each customer. For example, if the customer's business requires fast delivery of a mission-critical application update, we will combine our on-site professionals, who have knowledge of the customer's business processes and applications, together with our global infrastructure to deliver around-the-clock resources. If the customer's need is for cost reduction, we may increase the portion of work performed at our offshore Global Development Center, which has significantly lower costs.



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