



As technology becomes more prevalent in nearly every aspect of our lives, the amount of data generated and stored continues to grow at an astounding rate. The worldwide data volumes are multiplying every year. Evolution of mobile & cloud computing is making it necessary to manage and analyze the data efficiently and cost-effectively. Technology is considered to be number one driver for the global economy.

For global enterprises who need to guarantee mission critical infrastructure, USA Inc. is a solution provider with expertise in Global Enterprise Data Management.

Professional Services: Consulting, Training and Staffing

Mission critical enterprise systems require skilled personnel knowledgeable about complexity of the global business. We provide trained personnel who have expertise in building and optimizing scalable, reliable and secure data centers around the world.

Customers who need trained and certified personnel with mission critical system expertise, we provide qualified consultants for on-site and off-site engagements.

We offer following services:

Consulting:

- **Product engineering:** Test and certify multi-vendor product stacks for standardized deployments.
- **Performance Benchmarking:** Develop application specific benchmarks to ensure service level agreements.
- **Request for Proposal (RFP) Development:** Develop project specific RFPs to ensure business requirements are satisfied.

- **Proof of Concepts:** Develop early prototype systems to ensure end-user satisfaction.
- **Technology evaluations:** Perform independent product evaluations.

Training:

- **Product Training:** Provide product specific on-site training.
- **Advanced Skills Training:** Product specific hands-on education classes at our facility.

Staffing:

- **Onsite Staffing:** We provide on-site qualified personnel to meet your short-term and long-term needs.





United Software Associates
Best Minds Together®



Managed Services:

Monitoring & Maintenance, Upgrades & Migrations, Disaster Recovery
Managing global business operations require 24x7 support. We provide continuous monitoring and maintenance of your systems so your personnel can focus on strategic initiatives to grow business. We specialize in remote management of the enterprise data management infrastructure. From mission critical operational systems to strategic business intelligence systems, we provide end-to-end monitoring and maintenance.

We offer following services:

Remote Monitoring and Maintenance:

- Performance Monitoring & Tuning
- Security Checks (Access and Intrusion Detection)
- Backup and Restoring Databases
- Testing availability and disaster recovery procedures

Migration and Upgrades:

- **Product Upgrades:** We specialize in infrastructure with minimal disruption to production environment.
- **Database Migrations:** We have expertise in multiple database systems with experience in cross-vendor migrations.
- **Migrations Supported:** Microsoft SQL Server – Sybase ASE, Sybase ASE – Oracle, Oracle – Sybase ASE.



Solutions:

Cloud Computing, Compliance Management, Business Intelligence
Changing business environment creates new challenges. Whether it is economic, natural or political event in the remote part of the world, global businesses are impacted. Interconnected world is becoming more and more Interdependent. Therefore, we create ready-to-deploy solutions to save you time and cost. We currently offer solutions in following areas.

We offer following services:

Cloud Computing Solution:

- **Disaster Recovery:** We provide disaster recovery for your systems through various cloud providers. We can assist with deployment to your private cloud or public cloud vendor of choice.

Compliance Solution:

- **Financial Regulations:** We have expertise in meeting demands of regulatory agencies for reporting and audits
- **Healthcare Regulations**
- **Real-Time Business Intelligence Solutions**

 **United Software Associates Inc.**

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